



SHIPPING & RETURNS

SHIPPING POLICY:

The Happy Co. ships most orders via Ground shipping. Ground shipping typically takes 3–5 business days. Products may be shipped to Military APO/FPO/DPO via United States Postal Service (“USPS”), but some restrictions may apply. Products shipped via USPS can take anywhere from 5–12 business days.

SHIPPING RATES:

Domestic shipping rates are \$9.50 per order.

ORDER TRACKING:

Once your order has been placed and shipped, the tracking information will be sent to you by email and available through the website.

RETURNS:

Once products purchased directly from The Happy Co. may be returned. All returns must be shipped to The Happy Co. prepaid.

RETURN PROCEDURES:

To return product, you must:

1. Obtain an RMA number by calling the Customer Service Department at 1-800-518-0284. RMA numbers are valid for 30 days from the date of issuance and must be written on each carton returned. No returns will be accepted if the shipping carton does not have an RMA written on the exterior of the carton.
2. Use proper shipping carton(s) and packing materials. All returns must be shipped to:

THE HAPPY CO.

1700 Coit Road, Suite 100
Plano, Texas 75075

All returns must be shipped to The Happy Co. Shipping prepaid. The Happy Co. Shipping does not accept shipping collect packages. The risk of loss in shipping for returned Product shall be borne by you.